



Plan

Information

# Basement Defender, LLC 2021 - 2022

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October 7th, 2021

## Plan Benefits

Basement Defender™ test's your sump system every day and it will send you an alert if a problem is found.

It includes these Plan features and benefits:



PLANS & PRICING	BASIC PLAN \$144 a year	PREMIUM PLAN \$240 a year
<b>TESTS</b> primary and backup pump DAILY at 8AM CST	X	X
<b>MANUAL TESTS</b> by pushing test button on the device	X	X
<b>AUDIBLE ALARM</b> for pump, battery failure, and battery backup runs	X	X
<b>ALERTS</b> via text, email, and or push notifications	X	X
<b>CHARGES</b> and checks backup batteries	X	X
<b>MONITORS</b> temperature and humidity	X	X
<b>SYNCS</b> and stores data from your system	X	X
<b>FREE INSPECTION!</b> annual preventive inspection - EVERY YEAR! (\$115 Value)		X

## Plan Terms

- Plans are **Billed Annually for the year forward** (at the end of the free 12 month trial period).
- **Free 12 Month trial starts the day the plan is activated.**
- **Plans must be activated with current credit card**
- **The card will not be charged till the following year.**
- **The Basic Plan is \$144 a year**
- **The Premium Plan is \$240 a year and includes an annual PMA** (Preventative Maintenance Appointment).
- **PMA's can be scheduled 1 year after the installation.**
- **Plans can only be changed at the annual renewal.**
- **A second Basement Defender™ unit can be added to the same plan for an additional \$50 annually per additional unit.**
- **Additional units can be added at any time to the same plan and are free until the annual renewal.**
- **An email notification will be sent** a week before billing.
- **You can cancel at any time, with no obligations.**
- **If you cancel during the year, after paying, you will be issued a Prorated Credit.**
- It takes several business days for a credit to be processed.
- **There are no obligations or commitments of any kind.**
- **Basement Defender™ is not a 24/7 service and you are responsible for calling your dealer when you get an alert.**